

Prerequisite

Microsoft Authenticator app installation is required before beginning the mobile device MFA client setup. The Microsoft Authenticator App is available for mobile devices on these operating systems: [Android](#), [iOS](#), and [Windows](#).

Device version requirement

iOS: Requires iOS 12.0 or later

Android: Requires 6.0 or later



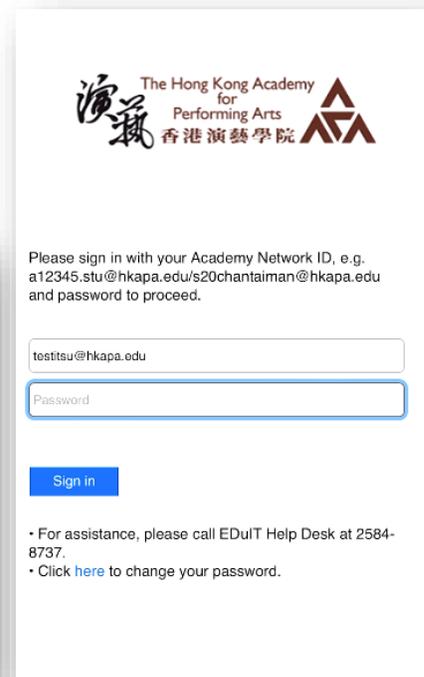
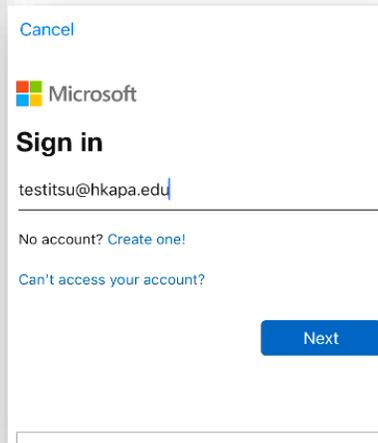
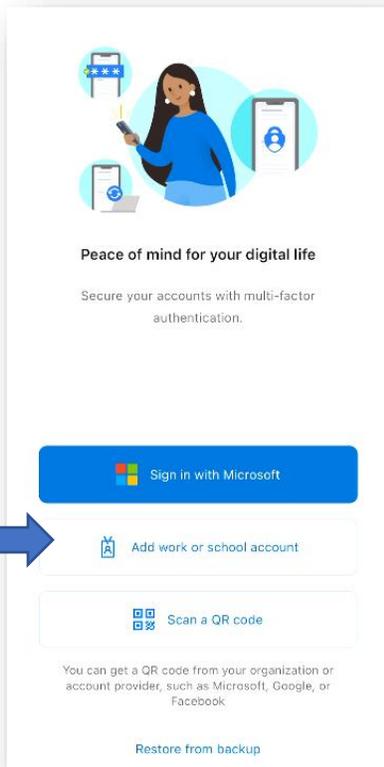
Download QR code



Enrolling Multi-Factor Authentication (MFA) and setup Microsoft Authenticator

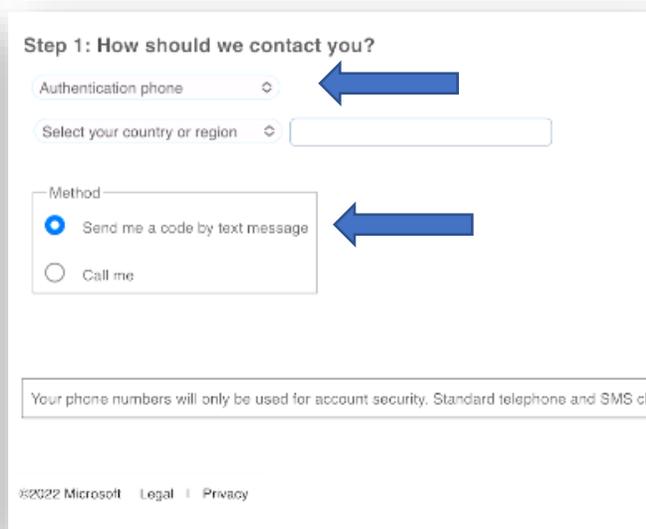
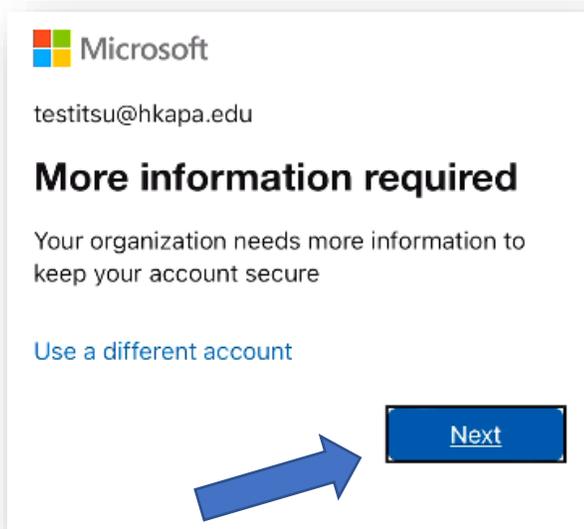
Setup Microsoft Authenticator

1. Open Microsoft Authenticator app on your mobile phone.
2. Select **Add work or school account**.
3. Login your HKAPA account (email address) then select **Sign In**.



Registration

1. After Sign in it will be showing **More information requested** and then select **Next**.
2. In “Step 1: How should we contact you?” select **Authentication phone** and Method **Send me a code by text message**.
3. Enter your mobile phone number and select country code (e.g. +852 Hong Kong)
4. Then select **Next**.



Verification

1. Microsoft will send you the verification code by SMS.
2. Enter the verification code, and then select **Verify**.

Additional security verification

Secure your account by adding phone verification to your password. [View video to know how to secure your account](#)

Step 2: We've sent a text message to your phone at +1 1234567890

When you receive the verification code, enter it here

3. App password for older apps that don't support two-factor verification. (Not necessarily)
4. Select **Done**.

Additional security verification

Secure your account by adding phone verification to your password. [View video to know how to secure your account](#)

Step 3: Keep using your existing applications

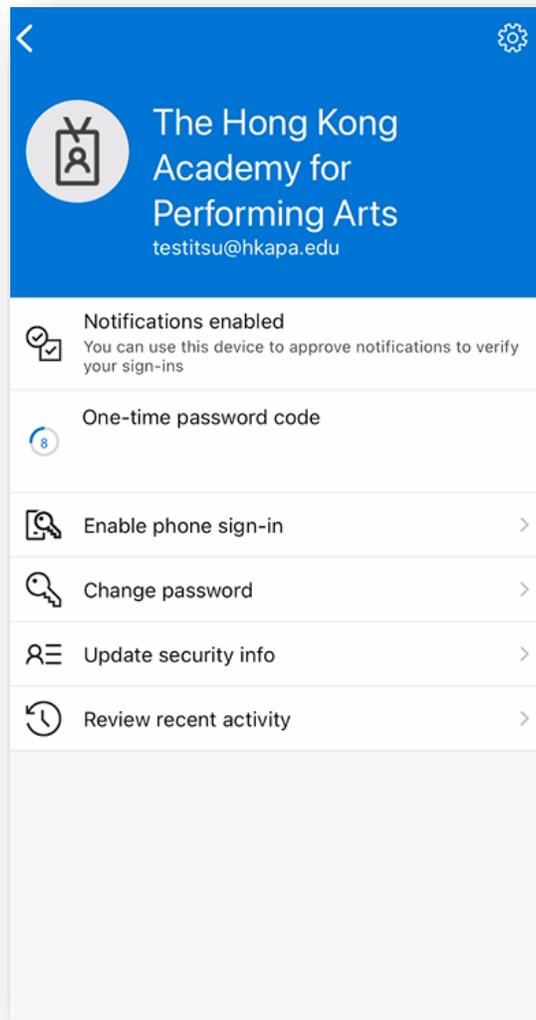
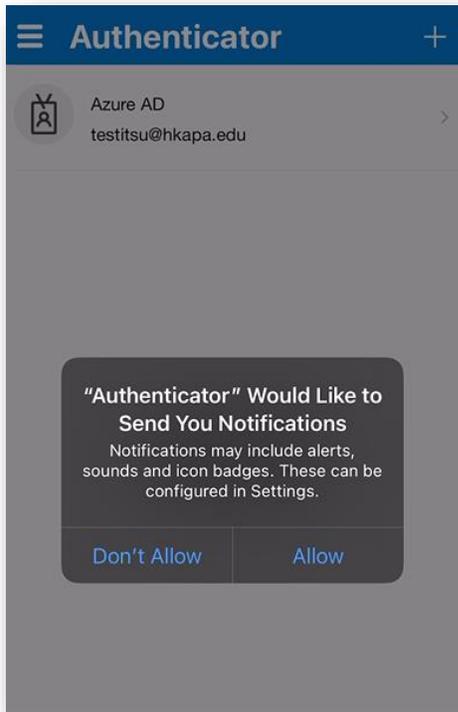
In some apps, like Outlook, Apple Mail, and Microsoft Office, you can't use a phone to secure your account. To use these apps, you'll need to create a new "app password" to use in place of your work or school account password. [Learn more](#)

Get started with this app password:



Finish

1. Allow Authenticator to send you the Notification.
2. MFA and Microsoft Authenticator setup is complete.



Other

1. You can review your preferred respond option and setting by accessing page

<https://aka.ms/MFASetup>

Additional security verification

When you sign in with your password, you are also required to respond from a registered device. This makes it harder for a hacker to sign in with just a stolen password.
[View video to know how to secure your account](#)

what's your preferred option?

We'll use this verification option by default.

Notify me through app

how would you like to respond?

Set up one or more of these options. [Learn more](#)

Authentication phone * Hong Kong SAR (+852) [Redacted] [Redacted]

Office phone (do not use a Lync phone) * Hong Kong SAR (+852) [Redacted] [Redacted] Extension [Redacted]

Alternate authentication phone Select your country or region [Redacted]

Authenticator app or Token [Set up Authenticator app](#)

Authenticator app [Redacted] iPhone 12 mini [Delete](#)

[Save](#) [cancel](#)

Your phone numbers will only be used for account security. Standard telephone and SMS charges will apply.